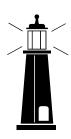




Special Edition November 2017



HARBORWALK HAPPENINGS

Dec. 9th – Board of Director's Meeting

NOTES FROM THE BOARD

CHANGES TO THE BOD

At the November 11, 2017 Board of Director's meeting our BOD President Raul Gomez was removed from the Board of Directors.

Rest assured the remaining group of four board members is a strong & cohesive team:

Steve Mitnick – Acting President

Steve Shapiro – Vice President

Patty Tolle – Treasurer

Edward Poveda – Member at Large

Feel Free to contact any board member if you have concerns.

HOMEOWNER'S MEEETING

Just a reminder that the annual HarborWalk Homeowner's meeting is scheduled for March 10, 2018 and there will be 3 open Board Of Director positions

MAINTENANCE STAFF

It has come to the Board's attention that some residents have been offended by verbal interactions with certain members of our maintenance staff. We are sorry this has occurred and will make every effort for this to not occur in the future.

To this end, a Policy will now be instituted at HarborWalk that any complaints about the maintenance staff shall be directed to Leona in the Office and not to the Workers directly. Residents are reminded that maintenance workers are hired for their maintenance skills and not necessarily their interpersonal abilities. Maintenance workers will be reminded to instruct any Resident to contact Leona with complaints or work requests and be mindful of the Resident's need for quiet and privacy. If there is an emergency, our foreman, Dean is available to discuss concerns with both workers and residents and report back to the Board.